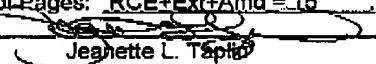


APR 01 2004

Docket No.: 98 P 7912 US
App. No.: 09/175,156B
#12
VT
4/6/04**OFFICIAL**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	Examiner: Ovidio Escalante
Keith Lynn PUTNAM et al.)	
Serial No: 09/175,156)	Art Unit: 2645
Filing Date: October 19, 1998)	Certificate of Facsimile Transmission
For: METHOD AND SYSTEM FOR)	I hereby certify that this document is being
PROVIDING CUSTOMIZED)	facsimile transmitted on the below listed date,
AUDIO RESPONSES TO)	consisting of the below listed number of
INCOMING PHONE CALLS)	pages, and to the below listed fax number.
)	Date of Trans.: April 1, 2004
)	Fax Number: 703-872-9306
)	No. of Pages: RCE+Ext+Amd = 15
)	By: 
)	Jeahette L. Tapia

AMENDMENT

Mail Stop RCE
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Dear Sir:

The present Amendment is accompanied by a Petition to Extend Time for three (3) months and a Request for Continued Examination.

In response to the Office Action bearing a mailing date of October 1, 2003, hereinafter "the Office Action", Applicants respectfully submit the following amendments and remarks. Reconsideration is respectfully requested.

Amendments to the claims begin on Page 2; and
 Remarks begin on Page 7.